





# Summary of anti-social behaviour cases raised



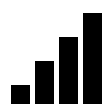
October - December 2022



We are committed to resolving anti-social behaviour quickly and fairly. We take all complaints seriously and produce this summary quarterly to keep you informed about the complaints we receive and the timescales in which we respond.

	 No. of cases worked on	 No. responded to within target time	 No. responded to within 1 day	 No. responded to outside target time
Oct	18 opened 32 closed 85 ongoing	18	18	0
Nov	14 opened 19 closed 73 ongoing	13	13	1
Dec	25 opened 19 closed 83 ongoing	25	25	0

## Top three ASB categories this quarter



1. Noise complaints: 20 cases
2. Environment: 8 cases
3. Pets: 8 cases

## In your words



“They dealt with it nicely and quickly. I am very satisfied.”

“I wouldn’t know how they could improve it. What I will say is that they’re very prompt.”

We are listening. Please get in touch to let us know your views.

